

HPMS E-Mail

Date: November 20, 2019

Subject: Resources for D-SNPs on CY 2021 Medicare-Medicaid Integration and Unified Appeals and Grievance Requirements

The CMS Medicare-Medicaid Coordination Office (MMCO) works across CMS and with states to better serve dually eligible individuals, including through efforts to better align the Medicare and Medicaid programs through integrated service delivery under D-SNPs. We are committed to providing technical assistance to states and D-SNPs to help with implementation of new requirements for D-SNP Medicare-Medicaid integration requirements, as well as unified Medicare and Medicaid grievance and appeals procedures for some D-SNPs beginning in 2021. MMCO sponsors the Integrated Care Resource Center (ICRC) to provide state-specific assistance to better understand the state's dually eligible population, assess options for improving integration of care, and navigate aspects of the Medicare program that states can leverage to benefit Medicaid. To learn more, please visit

<http://www.integratedcareresourcecenter.com>.

The resources listed below are currently available from CMS and ICRC:

- **NEW! Medicare-Medicaid Integration and Unified Appeals and Grievance Requirements for State Medicaid Agency Contracts with D-SNPs for Contract Year 2021** (<https://www.medicaid.gov/federal-policy-guidance/downloads/cib111419-2.pdf>), a CMCS Informational Bulletin that summarizes the requirements of the April 2019 final rule and highlights important information that states need to ensure that D-SNPs in their market meet the new integration and unified appeals and grievance requirements beginning in 2021.
- **NEW! Sample Language for State Medicaid Agency Contracts with Dual Eligible Special Needs Plans** (<https://www.integratedcareresourcecenter.com/resource/sample-language-state-medicaid-agency-contracts-dual-eligible-special-needs-plans>) provides sample language that states can use in their D-SNP State Medicaid Agency Contracts that is designed to comply with CMS requirements.
- **NEW! MMCO D-SNP Webpage on BBA Requirements:** <https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/D-SNPs>.

- Update on State Contracting with D-SNPs: The Basics and Meeting New Federal Requirements for 2021 (<https://www.integratedcareresourcecenter.com/webinar/update-state-contracting-d-snps-basics-and-meeting-new-federal-requirements-2021>) provides an overview of state strategies for contracting with D-SNPs to improve care coordination and Medicare-Medicaid alignment for dually eligible enrollees. Special attention is given to new federal D-SNP integration standards for 2021 contract year, and how states can help plans to meet these requirements.
- Promoting Information Sharing by Dual Eligible Special Needs Plans to Improve Care Transitions: State Options and Considerations (<https://www.integratedcareresourcecenter.com/resource/promoting-information-sharing-dual-eligible-special-needs-plans-improve-care-transitions>) examines the approaches used by three states to develop and implement information-sharing processes for their D-SNPs that support care transitions. The brief includes examples of contract language and strategies to encourage plan collaboration and problem solving around information sharing. It can help states, D-SNPs, and other stakeholders assess how to meet the new D-SNP contracting requirements and improve the care of dually eligible individuals.
- Information Sharing to Improve Care Coordination for High-Risk Dual Eligible Special Needs Plan Enrollees: Key Questions for State Implementation (<https://www.integratedcareresourcecenter.com/resource/information-sharing-improve-care-coordination-high-risk-dual-eligible-special-needs-plan>) offers key questions and considerations that states can review as they begin working with D-SNPs and other parties to design and implement information-sharing requirements. This technical assistance tool includes sample contract language.

For any questions about these resources or the new requirements, D-SNPs should contact their account manager.